

## Moneta Farm and Home Center

### Return Policy.

You may return most items within 30 days from the original purchase date if the item is unused, in like-new condition, and in the original packaging. In each case, you must provide all paperwork, including product instructions or information and your original receipt, and any parts and accessories. You should also bring a valid photo ID.

If it is 30 days from your original purchase date, please contact the manufacturer directly.

Your refund will be issued in the original form of payment, **if Ace Rewards were used to pay for your purchase, the rewards value, or coupon amount will be forfeited upon return of the product.** Refunds to Credit Cards may take up to 10 days for the funds to be returned (depends on the financial institution issuing the card.)

Merchandise purchased with a check will not be refunded until the check clears the bank. (May take up to 14 days) depending on the financial institution.

We recommend that you make returns of online purchases to an Ace retail store near you that can issue you a refund (less applicable shipping, handling and other charges)

Moneta Farm and Home Center reserves the right to issue Store Credit, (to a gift card) or Decline a return for purchases not meeting the above requirements.

#### Return Exceptions:

30 Day Return Policy does not include Gift Cards, Custom-tinted Paint or gas-powered outdoor equipment.

If you return merchandise that was purchased in whole or in part with one or more Rewards, the Reward(s) will be forfeited.

- Gift Cards cannot be returned for any reason.
- No Lumber can be returned after 7 days, (lumber returned must be in new, clean, unused condition.)
- Gas-Powered Outdoor Equipment (such as tillers, edger's, mowers, string trimmers, blowers, tractors, generators, chainsaws, snow blowers, as well as all other gas-powered equipment) may be returned within 30 days of the date of purchase, with original receipt, provided that it is unused, in like-new condition and in its original packaging. Gas-Powered Outdoor Equipment cannot be returned once gas or oil has been put in it, even if the equipment has been drained of these materials. If you put gas or oil in the equipment you will need to contact the manufacturer regarding any product issues. The manufacturer will handle your claim in accordance with the manufacturer's policies. Authorized service center information can be found in the owner's manual or contact Customer Service at 1-866-290-5334 to obtain location information for service centers. Note that appropriate maintenance and use of your equipment is required to ensure manufacturer's specified warranty is not voided.
- Clearance items are final sale.
- Special Ordered items must be returned within 14 days in like -new unused condition, Moneta farm and Home Center reserves the right to charge a restocking charge for returned special ordered items, to cover cost of freight to return items to manufacture/warehouse.
- No cut items can be returned (rope, chain, carpet, lumber, pipe etc.)
- Custom Tinted paints or stains cannot be returned, please check for correct color-match before leaving the store.

If you wish to return a delivered or assembled Item:

- Delivered or Assembled items should be returned to the same local Ace store from which it was delivered or assembled.
- Your local Ace store may charge a re-stocking fee of 15%, minimum of \$20, for an item that has been assembled and returned but is not damaged or defective.
- If you received the proper item that was not damaged or defective, you may be charged a \$15 pickup fee. You will not be reimbursed for the original delivery fee, if applicable.
- If you wish to return a delivered or assembled Item that Ace incorrectly fulfilled (for example, the wrong color, model or item), or if the item is damaged or defective, return the item(s) to the same store from which it was delivered or assembled.